

## **Communication priorities**

### ***General***

\* Making patients aware of the triage system and how it works

Notes/thoughts:

\* Making patients more aware of our online services, such as repeat prescription requests & online appointment booking

Notes/thoughts:

\* Making patients aware of the out of hours service, which can be accessed at evenings & weekends

Notes/thoughts:

\* Put together a database of local services, available online that patients & GP's alike can use

Notes/thoughts:

### ***16-30 year olds***

\* We will hopefully be setting-up a sexual health screening service from Kentmere Drive, which will be available to everyone, whether they are registered with us or not. Obvious target audience for this will be the 16-30 age groups

Notes/thoughts: