



Minutes of ASK PPG Held at Whitegate Medical Centre Room 1 on Oct 18

Name	Designation
AA – Ann Allen	Patient (Chair)
DC - Dorothy Cameron	Patient
GQ – Gavin Quick	Patient (Secretary)
JB – Jo Booth	Practice Nurse
JCB – John Butler	Patient (Vice Chair)
JR – Dr Jessica Rose	GP
MW – Mike Wain	Practice Manager
PL – Dr Paul Lynch	GP
RH – Robert Herron	Patient
RWn – Richard Watkinson	Patient
RWh – Rita Walsh	Patient
SR – Susan Ransome	Patient
VC – Viv Critchley	Patient

Members Present: DC/SS/SR/AA/GQ/JCB/MW/RW

Apologies for absence: VC/JB/DM (D Mace)/JM (J Mosley)

Chairs Remarks: AA advised, she has been group chair for over 12 months now. She wondered if anyone was interested in taking over the position from her. She requested that anyone interested to let her and the group know at the next meeting, when she would be happy to stand aside.

Minutes of Previous Meeting: The minutes were agreed as a true record.

Matters Arising: The meeting was advised, that the Sexual Health Clinic is now open on Monday afternoons. From November it will open Monday and Friday afternoons. MW also advised, that School nurses are aware of the clinic and are promoting it.

Aims and Policies of PPG: After some discussion MW advised the practice wanted a representative view of what patients want from the practice. The hope is to use the PPG as a sounding board.

A consensus was reached, that the aim of the PPG is to help improve the doctors' health care. It was suggested, that we look at the possibility of producing an A4 leaflet, which uses as its theme "WE ARE HERE TO HELP YOU IMPROVE THE DOCTORS' HEALTH CARE. HOW WOULD YOU LIKE TO SEE IT

IMPROVED?" Added to this would be any documentation would include that about if people want to join us then the contact number and e-mail of the PPG be included.

Flu Jabs: These had been successful in that no queuing had occurred and there had been a steady stream of people coming in for their flu jabs. The format used had been a success and looks to be one to continue. At Adelaide Street group members had been present and managed to promote the group and get some interest from patients. 2 of whom had intended to come to the meeting but unfortunately last minute emergencies had forced them to send their apologies. It was hoped they would come to future meetings, and they had indicated a desire to.

Patient survey: MW still looking at sample surveys. Will feed back to group at next meeting

Online Magazine: The PPG has been marked down to edit and be generally responsible for the next issue of the practice online newsletter.

A general discussion took place and several suggestions were made. It was eventually agreed that RW and GQ be the ones who coordinated with MW on the production of the magazine and that topics to be included include if possible an article on pain management (RW and JCB having access to expert knowledge at Trinity Hospice and Blackpool Victoria Hospital).

A suggestion of a competition in schools, to go over health matters with a possible prize donated by the practice was mooted. The idea being to encompass a broader spectrum of the population than the group currently represent. The idea was generally approved, together with the suggestion we look to put it in the newsletter as an idea to patients so that we could look to show the kind of things we can do. In the event the feedback was good then the competition could proceed.

In addition it was agreed to have a group photograph taken for inclusion in the magazine together with some blurb, referring in particular to the PPG being here to help improve the doctors' health care.

Cancer Awareness: JCB made the meeting aware of a campaign to identify bowel and colon cancer at an early stage, to the extent 95% of cases can be picked up very early so something could be done about it. The meeting was advised that currently Blackpool is a bit of a black hole on this subject.

MW agreed to putting a poster up in the waiting room on the subject.

AOB: 14 November is the next meeting of the governors of Blackpool Victoria Hospital. Anyone is welcome to go along to observe. It is requested, they contact Judith Oates, who is Trust Secretary, of their intention to do so.

A UK forces support poster for Xmas is available. JCB is looking for people to take them and put them up.

Blackpool & Fylde Festival of Remembrance – to be held at Norbreck Castle on Nov 11 and starts at 7.30 p.m. As a thank you for past support tickets are free on a basis of 1 per person, available from Tourism Information Centre Clifton St. Blackpool.

MW indicated that the practice would like to thank us for our past work on the PPG and so was looking to treat PPG members following the November meeting (it being unlikely we will be having

one in December). Suggestions of where to have it and offers of transport being welcome. It was agreed to hold the meeting then go on for a meal somewhere.

Date and Place of Next Meeting: Whitegate Medical Centre, Room 1 at 6p.m. on November 22, 2011