

Minutes of ASK PPG meeting held 15/02/11 at Whitegate Medical Centre

Member List:

Name	Designation
AA – Ann Allen	Patient (Chair)
GQ – Gavin Quick	Patient (Secretary)
JB – Jo Booth	Practice Nurse
JCB – John Butler	Patient (Vice Chair)
JR – Dr Jessica Rose	GP
MW – Mike Wain	Practice Manager
PL – Dr Paul Lynch	GP
RH – Robert Herron	Patient
RWn – Richard Watkinson	Patient
RWh – Rita Walsh	Patient
SR – Susan Ransome	Patient
TB – Tony Bladen	Patient
VC – Viv Critchley	Patient

In attendance: MW, JB, JCB, AA, GQ, SR, RWh, RWn, JR plus Ramona Ibrahim(RI)

Apologies for absence were received from VC, TB

AGM

Election of Officers: AA re-elected as chair; JCB re-elected as vice-chair; GQ re-elected as secretary.

Chair's Remarks: The chair welcomed Ramona Ibrahim, who is the practice manager for Elizabeth Street surgery and a representative of the PPG there.

Minutes of the previous meeting: were agreed

Matters Arising:

MW advised the online magazine would be ready for issue in one to two weeks. He was waiting for one piece from the doctors and would then arrange for publication.

On the question of hearing tests, JCB gave details of how he had seen a specialist and been measured for a hearing aid for one ear. He had then pointed out to the specialist how he needed an aid for both ears. He was then told he needed to be referred for another test and this would involve extra cost. He brought it to the meeting because his original test, on both ears had taken place only four months earlier, and so an unnecessary cost had taken place. MW advised this was too short a gap and promised to check into the practice.

Reference was made to the Expert Patient Self Management Course for patients with chronic conditions. GQ was attended a six week course at Blackpool Centre for Independent Living and RWh was doing the course online. Both said it was good and informative. MW added he understood after investigating the comments from last time that there had been problems but everyone who had been contacted would be given a place on it.

Tony Bladen:

Tony is now out of hospital but given his health problems feels he is unable to continue to attend and be part of the group. It was unanimously agreed to thank him for his efforts and contribution in helping to get the group started and MW stated he would get a card for the next meeting for all to sign and give to Tony. In addition GQ said he would also send an e-mail to TB on behalf of the PPG thanking him for his efforts and contribution to date.

Summary Care Records:

These are records for every patient and are a nationwide thing. The idea is that if someone is away from their usual doctor and require treatment then details of medication etc can be obtained by input of NHS number, name and address. There will be a form to fill out but agreement to access to the records by all doctors is assumed consent unless the patient states to the contrary on the form.

At present this system is only being trialled and the forms are not yet ready. Fleetwood is an area agreed for the system trials. Blackpool did apply but were turned down. Recently however they have been approved and will join the scheme once a requisite committee has been set up.

Any Other Business:

Reference was made to the end of PCTs by 2013. Currently the surgeries are awaiting a Quality Outcome Framework (QUOF), part of which requires the setting up of a PPG. Both MW and RI were keen to point out they had set up PPGs in advance of this requirement by the QUOF.

In the context of ending PCTs reference was also made to the Rehab Centre becoming semi independent. Referral would be made by doctors and the hospital but it would become a trust and be self funded and self administered.

Details of how the ending of PCTs would affect the surgery were put on hold for a future meeting when more details were known and the white paper more finalised.

There was also a discussion on collating a list of various organisations that would be useful for patients. This list would be made available for doctors to pass on to patients as required, and also to potentially publish the list in the magazine. It was agreed MW and RWn to draw up said list.

Date of Next meeting : 29 March, 2011 at WhiteGate Medical Centre, Room 4 meeting to commence at 6pm.