



Minutes ASK PPG Meeting Held at Whitegate Medical Centre Sept 13, 2011 at 6pm

Name	Designation
AA – Ann Allen	Patient (Chair)
DC - Dorothy Cameron	Patient
GQ – Gavin Quick	Patient (Secretary)
JB – Jo Booth	Practice Nurse
JCB – John Butler	Patient (Vice Chair)
JR – Dr Jessica Rose	GP
MW – Mike Wain	Practice Manager
PL – Dr Paul Lynch	GP
RH – Robert Herron	Patient
RWn – Richard Watkinson	Patient
RWh – Rita Walsh	Patient
SR – Susan Ransome	Patient
VC – Viv Critchley	Patient

Members Present: DC/RWh/JCB/MW/SR/AA/GQ

Also present : Debbie Preston (DP)

The PPG extended a warm welcome to a new member, Dorothy Cameron.

Apologies Received from : RWn/SS/VC/JB/JR

Chairs Remarks: AA welcomed everyone and in order to make progress felt it best for DP to make her presentation on the Sexual Health Advice clinic the practice is due to start operating at Mereside from October at the start of the meeting.

Sexual Health Advice Clinic :

DP advised Blackpool is not that good at providing advice on sexual health matters. A lot of people come in (tourists) bringing sexually transmitted infections with them, in addition there is the problem of poverty and exploited adolescents. DPs background is in family planning and diabetes. She applied sometime ago for and obtained a position with the Sexual Health Information Admin Group. The aim of this was to help reduce the number of sexual transmitted infections(STIs). The appointment given to DP was because of the lack of services available on STDS in Mereside. The

funding for the position DP obtained ran out 3 years ago but the problem remains. The practice and the PCT were keen to provide a localised sexual health service to the Mereside areas and this has now been granted.

Elsewhere in Blackpool there is a reasonable amount of help on offer in the town centre but Mereside does not. It is hoped to expand the service eventually but the intention is to start with one afternoon a week – Monday afternoon being likely. Experience has shown weekend clinics do not work too well.

The clinic will be available to all, not just practice patients. There will be a dedicated mobile phone number (manned everyday) and details of who uses the clinic limited to MW(practice manager),DP (nurse running it) and one other.

The purpose of the clinic will be to give advice as well as deal with STD problems and dispense condoms and contraceptives.

AA advised there was the possibility of advertising the clinic in the local Mereside newsletter, which goes to every house in Mereside. AA to contact MW regarding this.

Suggestions were made of YMCA, posters in libraries and shops. It was also suggested contacting Jacqui Morley and/or Shelia Parkin in the Gazette to gain some publicity that way. Streetlife was also suggested, but apparently that is more town centre based and for now the emphasis is on Mereside.

DP was then thanked for her presentation, and as a member of staff with the practice is of course welcomed back at our meetings at any time.

Patient survey :

Although the GPAQ survey has now been ceased, the new PRG LES asks the practice to undertake a survey of its own patients in order to put in place an action plan for the PPG to agree on. MW to look at survey types and agree the questions with the PPG

Minutes of Meeting Held June 12 : These were agreed, and the notes made for the quasi meeting held in July (which was inquorate)were also agreed by those present as a reasonable reflection of what was said then.

Matters Arising (from June Meeting):

JCB advised he had since found out that there should be a separate charge for each ear with regarding to hearing tests and treatment so if on the odd occasion the practice is charged only for one it is best not to make an issue of it.

Aims and Policy of PPG : It was suggested that in lieu of the absence of certain individuals who were likely to have a significant contribution to make, then this item should be deferred until the October meeting. This was agreed by all present.

Communications Group : Because this item is linked to the aims and policy item it too was deferred until the October meeting.

Flu Jabs: MW advised these would now take place from Saturday October 8 (at Adelaide St) and October 15 (at Kentmere Drive) and then successive Wednesday afternoons (alternating between the sites).

I.e. Adelaide Street – Oct 8, Oct 12, Oct 26, Nov 9
Kentmere Drive – Oct 15, Oct 19, Nov 2, Nov 16

The Saturday sessions are to take place from 9am to 1pm, and Wednesday afternoons from 2pm to 4:30pm.

The PPG would be provided with a board to help advertise their presence at these sessions, and it was/is suggested PPG members, where possible, attend their own particular surgery on the dates flu injections take place.

The system for flu jabs this year is to follow the principal of all those entitled to receive one being sent a letter giving the appointment time for their jab.

Online Magazine – PPG to edit next issue, so any wannabe Piers Morgan/Paul Dacre/Ian Hislops to come forward next meeting with suggestions.

Patient Survey – April and May 2010 were the last ones to be produced and so this item can now be removed from the agenda. The question of the practice's standing and online surveys can be discussed as separate items in future as and when required.

AOB :MW advised the Adelaide Street surgery has just obtained a pharmacist's licence (Superdrug having decided to give up theirs) and so in future the option, for those who want it, to obtain their medicines from the practice should become available. There are no plans for similar at the Harris Centre and this seemed welcome news for patients from Mereside.

DP asked the group to consider taking up as one of its tasks/policies being a pressure group on the PCT.

JCB advised of an ongoing problem at Adelaide Street regarding obscuring of the boards showing the way to queue at reception. MW promised to take this matter up.

Next of Meeting is set Tuesday Oct 18 at Whitegate Medical Centre to start at 6pm.