

**ASK PPG Minutes Meeting Held Whitegate Medical Centre on 3<sup>rd</sup> November 2015, Room 1 at 6 p.m.**

**Members Present:** Ann Allen (AA); John Butler(JCB); Viv Critchley(VC); Sue Stratten(SS); Gavin Quick(GQ); Mike Wain(MW);Richard Watkinson (RW); George Goldthorp (GG)

**Apologies Received:** Jo Booth (JB); Sue Ransome (SR); Viv Critchley (VC)

**Chairs Remarks and Welcome:** AA thanked everyone for coming and referred to the last 3 months being a traumatic period for her on a personal level.

**Minutes Previous Meeting:** Agreed as a true and correct record – JCB proposed, MW seconded

**Matters Arising:** JCB advised he now had no problems contacting Adelaide St surgery, and MW advised he had discovered it is not possible to determine the number of people who ring in only to discover the phone lines are engaged. Numbers are only available for those successful in contacting the surgery.

PW has advised that his friend had got an appointment with Dr Gouge which is what she was looking for. This meant all problems raised had been resolved.

**Practice Report:** MW advised he was going to send out an invite to the members of the virtual PPG in January to attend these meetings. There would be no meeting in December, January will be the group meal and so the next normal meeting would be in February 2016.

A discussion on where to have the meal took place. GQ feedback advice from SR that the Highcross had declined in quality over the last year. AA and JCB both spoke highly of the Hungry Horse on Cherry Tree road, and so this was agreed as the place to have our meal.

**Other Updates:** GQ advised he was now on sabbatical, having given up the majority of his volunteer work as it had got too much for him. He therefore had nothing to report.

MW distributed draft copies of the practice newsletter in advance of its distribution on Nov 15. He also advised that he had spoken to Kay, the nurse practitioner, and she is likely to become involved with the PPG having been involved with the PPG at her previous practice.

JCB suggested putting the patients story on the screens in the surgery.

RW suggested promoting the practice on Facebook. MW advised the Facebook page was promoted on the practice website.

**PPGN:** RW advised he had attended a recent meeting on his day off. He advised the network is now being used as a communications channel, with direct input to the PPI (Patient and Public Involvement committee). RW also advised there was someone there from Healthwatch who claimed access to 325 subscribers but RW was not impressed given the population of the Fylde coast is 325,000.

RW also advised he had taken the opportunity to talk to Cllr Kirkland re the possibility of using youth in 2016, and would like to invite her to a meeting of the PPG in 2016. February being the earliest opportunity.

RW said the question for ASK was what its plans for 2016 were and in particular how to move forward.

**Any Other Business:**

RW suggested a community care plan for ASK. He suggested a booklist aimed at the older person and how to look after themselves.

MW advised the practice was organising a food bank collection with donations to be handed over to the Salvation Army.

**Date and Time of Next Meeting :** Feb 2016.