



Minutes ASK PPG Meeting Held at Whitegate Medical Centre on 29 April, 2104 at 6 p.m.

Members Present: Ann Allen; Susan Stratford; Susan Ransome; Jo Booth; John Butler; Viv Critchley; Rita Walsh; G Quick; R Watkinson

Minutes of Previous Meeting : The minutes of the meeting held 29 Oct 2013 were read out. No meeting had been held since then owing to Christmas, Group Meal in January and illness in March.

Matters Arising : The problem of medication on discharge raised by P Wilde was still with the PPG Network.

The problem of the touch screen had been resolved. The problem of TV screens not giving out sound remains a problem. M Wain though advised that if sound were introduced it would also mean that the infomercials would also have to be heard. The consensus was to leave as is for now.

In terms of housebound patients M Wain advised they were visited at least once every 6 months by S Braithwaite

The problem of parking in the hatched areas outside the building had been resolved with no more parking there.

We were informed that the virtual PPG, for which a target of 500 had been set, was now 313 strong.

The recent survey to patients was raised and in particular the number of questions – 42. It was mentioned that this was considerably more than most other surgeries were doing. After some discussion it was agreed to note how this survey went and then review the situation for the next one.

With regard to the proposed open day M Wain advised that the current thinking is to have it on the first weekend in August (August 2). J Butler suggested using Fylde Coast Community Radio to advertise it. Also a press release should be considered, and to consider contacting Sainsbury as to what they have planned, given the upcoming opening of their new superstore in the town centre. J Butler also advised he had recently asked Sainsbury as to what their plans were for the local community.

G Quick advised the intention of the PPG Network to hold an event for the GPs and PPGs in September. It would not be open to the public and would be held at the Salvation Army Citadel.

M Wain suggested a likely topic for the PPGN event would be the Better Care Project. In essence this is to tackle the problem whereby 2-5% of the population have chronic diseases and treatment covers approx 50% of the health budget. 15% also have chronic health problems and use up a good part of the health budget. The remaining 80% do not or rarely use their GP and so only account for a small proportion of the health budget.

M Wain advised that Central West (where Adelaide St is located) was quite possibly going to be the pilot area for this scheme. It covers 26,500 people and there are 4 surgeries involved (South King Street, Adelaide Street, Gorton Street and Elizabeth Street). The idea being to use carer service, district nurses etc but with the GP having a more direct control over how the resources are used for their patient.

In response to a question M Wain advised that GPS are responsible for the services they provide 24/7 but that for out of hours they currently have arranged for FCMS to cover them.

GQ advised he understood other practices were having a big push on DNAs (Did Not Attend) and he would look to keep everyone updated on this.

Finally a question on GOs using Skype was raised. This was seen as something that may happen in the future but not just now. The concept of remote diagnosis though is gaining ground with Blackpool Victoria.

The date of the next meeting was set for June 17.