



Minutes ASK PPG Meeting held October 7 2014 at Whitegate Medical Centre, Room 4 - 6 p.m.

Present: Viv Critchley (VC)/John Butler (JCB)/ Gavin Quick (GQ)/Ann Allen (AA)/Susan Stratton (SS)/Sue Ransome (SR)/Jo Booth (JB)/Mike Wain (MW)/Richard Watkinson (RW).

Apologies: Peter Wilde

Minutes of Previous Meeting: These (from 17 June) were agreed as true and correct. It was noted that the August meeting had not been held (Chair and secretary having not been able to attend on the night, and the one in September was postponed to Oct 7 due to the PPG Network event.

Report Back From PPG Network Event:

Amanda Doyle had made a presentation, and referred to this upcoming policy where in theory savings will be made by the hospital (particularly with reference to non elective surgery) which can then be channelled back to GPs so that the 2% of patients identified as most at risk of being admitted into hospital can be treated in the community to the benefit of all. These patients take up 30% of the NHS costs we had been told. The pilot exercise for the extensivist scheme (involving consultants from the hospital going into the community to help reduce the number of non elective surgeries) was due to take place at Moor Park.

We were also informed that there is a problem with people either not attending appointments or putting them back. It is important to note that the level of service we get is dependent on the level of service we go in for.

Reference was also made to Raymond Lee's presentation on the NHS Minor Ailments Scheme and repeat prescriptions. It was thought this fell a little flat and was not the best.

Practice Update: We were told that following SR being contacted by Lifeline for the Health MOT at £209 the practice now had an item on the website warning people about this scam.

MW also advised that the flu jab season was under way and in response to a question from GQ advised that 3500 patients were eligible for the jab and 2200 shots had been ordered to meet expected demand.

The meeting was also informed that the Respiratory team had been nominated in the GP of the year awards for their work on screening for COPD.

MW also advised currently the practice was in negotiations for amongst other things :- prescriptions, patient participation groups, and extended hours access scheme.

AOB: AA made mention to an incident recently when she went to collect a repeat prescription for her husband and was asked to provide 2 lds not 1 as usual. The meeting was informed the rule is for 2 (1 for person whose prescription it is and 1 for person collecting it) but in Ann's case where she is well known and a regular collector 1 would be normal, but it was a new person on duty that day. AA advised the good news is her husband is near enough off this particular prescription item.

Date of Next Meeting: This was agreed as being November 4, Whitegate Medical Centre at 6 pm.