



Minutes of ASK PPG Meeting held Aug 7 at Whitegate Medical Centre Room 1 commencing at 6 p.m.

Members Present: Ann Allen/John Butler/Richard Wilkinson/Susan Stratton/Sue Ransome/Viv Critchley/Jo Booth

Apologies for Absence: Mike Wain/Peter Wild/Jane Mosley/Rita Walsh/Virginia Slater/Dorothy Cameron

Chairs Remarks : Ann advised nothing to add at present.

Minutes of Previous Meeting: To be corrected to reflect Dr Anderson and not Dr Lynch had retired and then passed as a true record. Proposed : John Butler, Seconded Viv Critchley

Matters Arising: Items not previously brought up at the last meeting were now separate items on the agenda for this.

Patients Survey: This is an ongoing item, and in Mike Wain's absence nothing to report at this meeting.

Communications : There was good deal of discussion on this topic with several suggestions. Richard Watkinson advised he had set up a meeting with Mike Wain for the coming Monday (Aug 13). Among the diverse topics discussed there was some enthusiasm for our own TV channel, using the Council's City Learning Service TV media facilities in Grange Park(CLC Media). John Butler also advised of a TV channel for Blackpool currently in existence , based in Milbourne Street.

There was also some consideration given to an A5 leaflet which could be handed out to people, for example when they received their flu shot. It was pointed out that last year th flu shots went very smoothly and in Adelaide Street we had been able to add some people to our database either adding them to our e-mailing lists or normal mail for distribution of minutes etc.

It was also suggested we look at editing more newsletters, perhaps targeting certain areas. In this regard it was suggested Richard and Jo through the arranged meeting with mike, and Jo with her ongoing contact with the partners take up these ideas.

It was agreed that we would like to know what the partners think are the areas we should be concentrating on and so Jo volunteered to take this matter up with them.

This is an ongoing item and will be revisited again at the next meeting. Several members were certainly keen to pick up the pace on communication issues.

Richard also suggested we consider having some coasters made with a simple ASK logo plus contact details. This being a reasonably successful method elsewhere.

New Adverts and Poster s for Blackpool Victoria Hospital together with stands: This was an item carried over from the previous meeting and John advised that the hospital had produced some no posters and leaflets advertising its services. They came with a stand and each surgery would be visited with a view to persuading them to put up a stand in their waiting rooms.

Private Consultation Area at Adelaide Street: The question raised here was what arrangements had been made to provide a private consultation room for patients, given the new pharmacy had resulted in the loss of the old one.

Proposed Presentation by Sarah Pigott and Teresa Dufty(Link and Adult Carers):Both Sarah and Teresa has approached the practice through Mike to make a presentation with us. Gavin advised he had been in contact with both and had provisionally agreed for them to come and talk on NHS reforms at the next meeting (October 2) subject to the approval of the meeting. This was agreed and Ann advised Gavin to arrange for them to give their talk at approx 6:30.

Young People and Mental Health Care: This followed on from Richard having spotted an article online regarding the problems young people and their mental health care. (GQ to distribute this to other before next meeting). John also referred to a drug help service he knew of. It was agreed that we take a steer from the practice on what the issues of the day are and what we can do to help.

AOB: Jo mentioned the practice are a training place for newly qualified doctors and as a result there is a constant turnaround of some doctors every 3 months. Currently there are 2 FY2 doctors (Foundation Year 2 indicating 2nd year since qualifying, and a need to spend 3 months with a GP practice before going on to do whatever their speciality/career path maybe). Richard thought this could be used as a positive to advertise the practice.

Date and Place of Next Meeting: Whitegate Medical Centre Oct 2 Room 1, Meeting to start at 6 p.m.